



## Room Attendant/Housekeeper Apprenticeship Program Info Session

Come learn about this exciting training opportunity at no cost to you!

Students learn through a combination of instruction and practical, hands-on work in the mock hotel rooms. They learn customer service skills, how to make beds, clean rooms and develop an understanding and knowledge of the hospitality industry.

### Info Sessions:

**Wednesday, January 31, 2018 at 4:00 pm**

**Wednesday, February 7, 2018 at 4:00 pm**

**Tuesday, February 13, 2018 at 1:00 pm**

**Wednesday, February 21, 2018 at 4:00 pm**



### Where:

Hospitality Training Academy (HTA)

130 S. Alvarado St, 2<sup>nd</sup> Floor Los Angeles, CA 90057

(Plenty of free parking in any of our 4 parking lots.

Do NOT park on Alvarado.)



The five-week hands-on training is  
April 9, 2018 to May 11<sup>th</sup>, 2018.  
Classes meet Monday thru Friday from 9am to 5pm.

For more info, call:

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 [twitter.com/LosAngelesHTA](https://twitter.com/LosAngelesHTA)

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Website: [www.LAHTA.org](http://www.LAHTA.org)

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## Hotel Housekeeping Jobs – Did You Know People Think...

**Myth #1: Housekeeping is a low-wage job.**

Truth: HTA's goal is to help people find jobs in **Union** hotels that pay competitive rates, with full benefits. Hourly rates range from \$14.00 to \$19.00.

**Myth #2: Housekeeping is a job without dignity.**

Truth: UNITE HERE Local 11 Union Housekeepers have a **voice, power, and the dignity** that comes with being a Union member.

**Myth #3: Housekeepers are at the bottom of the heap.**

Truth: Housekeeping is the **"heart of the hotel"** and employers realize this. That's why Union hotels pay well and empower their Housekeepers. Today's Housekeepers need superior customer service skills because they're no longer un-seen. They are the key to the guest experience.

**Myth #4: You can't get ahead as a housekeeper.**

Truth: Union hotel workers own homes, send their children to college, actively engage in their communities and are able to travel. They get employer-paid benefits such as health, dental, vision, legal plan, employee training programs, and more.

**Myth #5: I'll never be able to retire in comfort if I'm a Housekeeper.**

Truth: Union housekeepers who work 25 years will get two checks when they retire - a **pension PLUS a social security check**. That's because most Union hotels pay into a pension fund in addition to social security and whatever retirement savings they may put aside on their own.

**Myth #6: A Housekeeper position is a dead-end job.**

Truth: Many Union Housekeepers are happy to stay in their position because they like the job security and collegiality of being a Union hotel worker. But for those who want to move into other positions, there is a **rich career "ladder"** for those seeking positions in front desk, bell/door, food and beverage, sales, and many more. Many General Managers started in housekeeping. HTA runs a **Housekeeping Apprenticeship Program**, which can help Housekeepers navigate through the hotel career options.